

90 DAY DIATONIC HARMONICA WARRANTY SERVICE

For Warranty Service:

- 1) Call the customer service number at **1-800-446-6010** to get your unique Return Authorization Number
- 2) Print and complete this form
- 3) Using a heavy-duty marker, write the unique Return Authorization Number provided by the Customer Experience Representative (from Step 1) on the outside of the return packaging. Any harmonica arriving at our facility without a return authorization number clearly visible on the outside of the shipping carton will be refused.
- 4) Confirm that your package contains the following:
 - a. Harmonica
 - b. Completed Form
 - c. Original Sales Receipt
 - d. Return Authorization Number

The above steps must be complete for service to be performed.

Send your harmonica to:

**KHS AMERICA ATTN: HOHNER REED SERVICES
8111 EASTGATE BLVD.
MT. JULIET, TN 37122**

Returns must be sent postmarked within 60 days of purchase. KHS America will, at our discretion, either adjust or replace your harmonica free of charge.

NAME _____

RETURN ADDRESS _____

TELEPHONE _____

EMAIL _____

REASON FOR RETURN
