

ONE YEAR ADJUSTMENT SERVICE FOR VALVED CHROMATIC HARMONICAS

If your valved chromatic harmonica (excluding model 263, the Chromatica) needs adjustment during the first year of ownership, you can send it prepaid along with the original receipt or other proof of purchase and a payment of \$85.

Call the customer service number at **1-800-446-6010** to get your unique Return Authorization Number.

- 1) Print and complete this form.
- 2) Using a heavy-duty marker, write the unique Return Authorization Number provided by the Customer Experience Representative (from Step 1) on the outside of the return packaging. Any harmonica arriving at our facility without a return authorization number clearly visible on the outside of the shipping carton will be refused.
- 3) Confirm that your package contains the following:
 - a. Harmonica
 - b. Completed Form
 - c. Original Sales Receipt
 - d. Return Authorization Number

The above steps must be complete for service to be performed.

Send your harmonica to:

**KHS AMERICA ATTN: HOHNER REED SERVICES
8111 EASTGATE BLVD.
MT. JULIET, TN 37122**

If you have any special instructions or comments regarding your harmonica, please write them on the bottom of this form. Service is void if harmonica shows signs of excessive wear and tear or damage beyond usual conditions for first year use.

NAME _____

RETURN ADDRESS _____

TELEPHONE _____

EMAIL _____

REASON FOR RETURN

